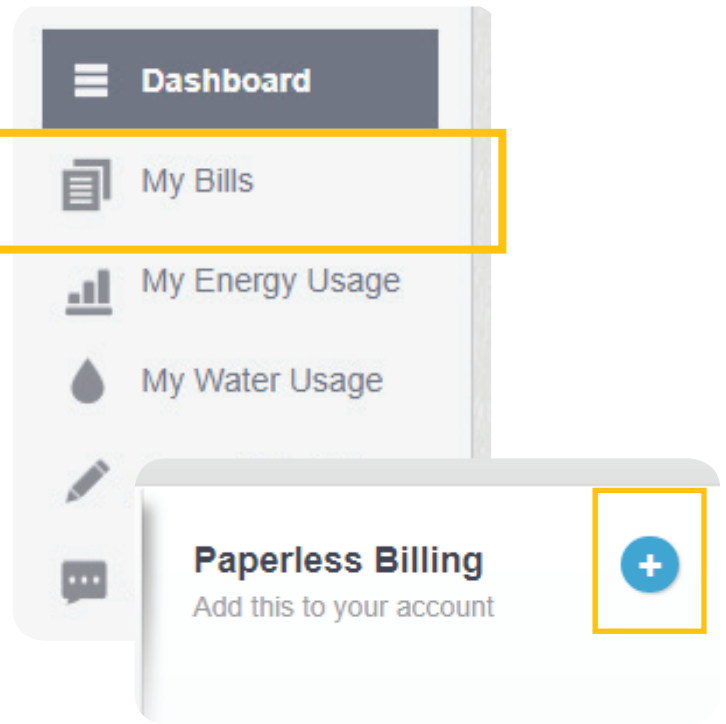


Getting Started With Paperless Billing

If you already have an account on the Festival Hydro customer portal:

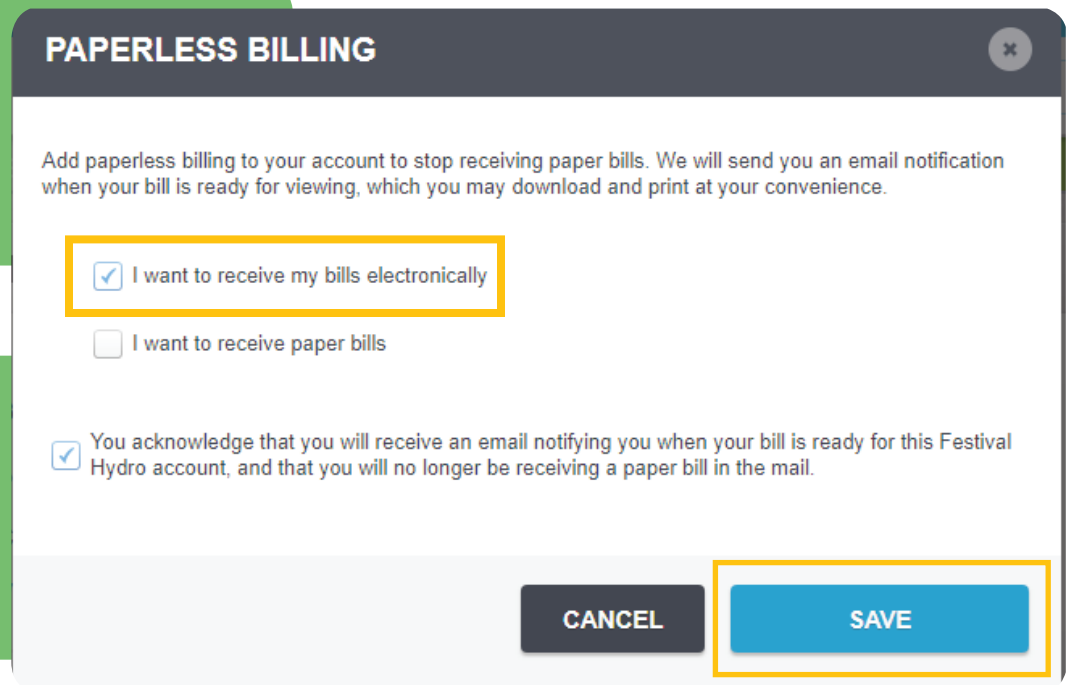
1. Go to my.festivalhydro.com and log in to your Festival Hydro customer portal account.



2. On the left side of the screen select "My Bills" from the menu.

3. Look to the right side of the screen and click the white "+" in the blue circle.

4. A pop up will be displayed. Make sure that the box next to "I want to receive my bills electronically" is checked and click on save.



5. A confirmation check box will appear in the pop up. Ensure that it is checked and then click "Save".

6. You will notice that the Paperless billing section on the "My Bills" screen has updated to look like this:

