

# ENERGY AFFORDABILITY PROGRAM

## ELIGIBILITY REQUIREMENTS

The Energy Affordability Program is designed to help more Ontario residents save energy, reduce costs and stay comfortable at home. People who live in Ontario and are responsible for paying their monthly electricity bill as a homeowner or as a renter may qualify for this program. Residents of social housing who do not pay their electricity bills may also qualify.

### WHO IS ELIGIBLE?

Eligibility for the Energy Affordability Program is based on household income or an individual's receipt of a qualifying eligible benefit. There are two types of support available: Comprehensive Support and Energy Saving Kits. The type of support provided will depend on the household income level from the previous year and how many people live in the home, or on an individual's receipt of a qualifying government or energy-support benefit. All of the expert advice and energy-efficiency upgrades provided at both levels are completely free of charge.

### COMPREHENSIVE SUPPORT

Ontario residents who qualify for this level of support will have an energy-efficiency expert visit their home to identify opportunities to help them save energy, receive upgrades and replace eligible appliances. They may also receive insulation and weatherization measures.

#### ELIGIBILITY

To qualify, the participant must be:

1. a resident of an eligible Social Housing property, OR
2. an individual who owns, rents or leases a residence, is listed as the primary or secondary utility account holder, AND meets one of the following criteria:
  - a. has an annual household income for the previous year that does not exceed the limits identified in the table to the right.
  - b. received one of the following types of assistance in the past 12 months:
    - Allowance for the Survivor
    - Guaranteed Income Supplement
    - Allowance for Seniors
    - Ontario Works
    - Ontario Disability Support Program (ODSP)
    - Healthy Smiles Ontario Child Dental Program
  - c. received a Low-Income Energy Assistance Program (LEAP) grant or was part of the Ontario Electricity Support Program (OESP) in the last 12 months.
  - d. was qualified to participate in a natural gas low-income demand side management (DSM) program during the past 12 months.

NUMBER OF PEOPLE IN THE-HOME	BEFORE-TAX HOUSEHOLD INCOME
1	\$36,578
2	\$51,729
3	\$63,354
4	\$73,157
5	\$81,791
6	\$89,598
7+	\$96,775

### ENERGY SAVING KITS

Residents who qualify for this level of support will receive an Energy Saving Kit with easy-to-install products that will help them to save energy in their homes, such as LED lightbulbs, a drying line for clothes and faucet aerators.

#### ELIGIBILITY

To qualify, the participant must:

1. be an individual who owns, rents or leases a residence in Ontario and is listed as the primary or secondary utility account holder
2. not meet the eligibility for Comprehensive Support, AND
3. have an annual household income for the previous year that does not exceed the limits identified in the table to the right.

NUMBER OF PEOPLE IN THE-HOME	BEFORE-TAX HOUSEHOLD INCOME
1	\$46,748
2	\$58,453
3	\$70,158
4	\$81,863
5	\$93,568
6	\$105,273
7+	\$116,978

### HOW THE APPLICATION PROCESS WORKS

Applying for the Energy Affordability Program takes a few simple steps:

1. Give us a call at 1-855-591-0877, or apply online at [SaveOnEnergy.ca/EAP](https://www.saveonenergy.ca/EAP).
2. During a phone assessment, an EAP representative will discuss eligibility requirements with you and if you qualify, will work with you to determine the best energy-saving measures for your household.
3. Depending on your eligibility, you may receive an Energy Saving Kit with energy-saving measures for self-installation, or an energy-efficiency expert may visit your home to see what upgrades will help you most. Additional upgrades may be installed during or after the in-home visit.

To sign up or for more information, call 1-855-591-0877 or visit [SaveOnEnergy.ca/EAP](https://www.saveonenergy.ca/EAP).

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