

## Festival Hydro Inc. Disconnect/Reconnect Form

### 1. Instructions

This online form should be filled out by the customer if they'd like to request any of the following:

- Disconnect service
- Reconnect service
- Change service type
- Change service size
- Change service voltage level
- Change service location
- Change service meter
- Change service equipment

This form allows Festival Hydro to collect the information required to complete the request, and to ensure timely completion.

Once complete, please email form, along with all required attachments to [customerservice@festivalhydro.com](mailto:customerservice@festivalhydro.com)

### 2. Customer Information

#### 2.01 Contact Information

A. Customer Name	-		
B. Customer Address	-		
C. Customer City & Postal Code	-		
D. Customer Phone	-		
E. Customer Email	-		
F. Service Request Address (if different from above)	-		
G. Service Request City & Postal Code (if different)	-		
H. Festival Hydro Account #	-		

### 3. Electrical Contractor Information (if applicable)

#### 3.01 Application Information

A. Contractor Company	-		
B. On-Site Contact Name	-		
C. Contractor Address			
D. Contractor City & Postal Code			
E. Contractor Phone	-		
F. Contractor Email	-		

### 4. Service Information

#### 4.00 Existing Service Information

A. Does this site have an existing service?			
If yes, please enter the following information			
B. Type of Service			
C. Existing Voltage Level			
D. Existing Service Size			

## 5. Other Information

### 5.01 Other Information

A. In the comment box below, please provide any additional information related to the project that wasn't covered in the previous sections. This might include details such as work being completed and your anticipated timeline. Such supplementary details, beyond the required information outlined above, may assist Festival Hydro by offering insights into potential impacts and whether additional review or work is required before this request can be completed (e.g. service layout required).